

**IMMEDIATE RELEASE** 

## MGM & MPI Celebrates First Joint Training Program for Pit Managers

Intensive Career Development Advancement Help Local Casino Employees Excel

[Macau – February 17, 2016] The **Foundation of Casino Management Program (FCMP)** celebrates, the first course for Pit Managers jointly designed by MGM and Macao Polytechnic Institute (MPI) – Gaming Teaching and Research Centre (GTRC), over 260 MGM Pit Managers have completed the program since inception in June, 2015. To mark the significance of the debut and to celebrate the first graduating class' successful completion, MGM hosted the Foundation of Casino Management Program Certificate Presentation Ceremony on February 17. MGM consistently supports its casino professionals through a wide range of training programs to pave the way for career advancement of existing local talent.

MGM management team members, including **Mr. Grant Bowie**, Chief Executive Officer and Executive Director of MGM China Holdings Limited, **Mr. John Shigley**, Chief Operating Officer of Gaming, joined **Prof. Lei Heong Iok**, President of MPI, and **Ms. Cheang Mio Han**, Director of MPI-GTRC in celebrating the hard work and dedication of the first class of graduates. A highlight video was shown to recap this excellent class, followed by Mr. Bowie and Prof. Lei exchanging souvenirs. Mr. Shigley later joined them to present certificates to graduates. Student reps Danny Mui and Echo Chan shared their excitements at the sharing session.

Mr. Bowie thanked MPI for supporting MGM's units of Table Games and for making the FCMP possible, "MGM is proud to offer our team members the best available training and resources so that they may reach their career aspirations and achieve greatness," he said.

Professor Lei said to the graduates in his address, "Macao's gaming industry has to enhance its adaptability, increase investment to diversify, as well as acquire and retain high quality talents. MGM has visionary leaders who value talent and care for the community. We are partner of MGM and together we will strive so that when the next growth phase of the gaming industry comes, you are prepared to fly even higher with your career."

As part of Casino Operations – Table Games Team's "Skills Enhancement and Development Program (SEDP)", MGM provides full support to the three-day FCMP by encouraging Pit Managers to set out to the classrooms at MPI during their working hours so that they can learn "Theory and Common Knowledge of Table Games Management", "Introduction to Management & Leadership and Roles", "Responsibilities of Frontline Management" and "Handling Conflicts & Stress Management" effectively. They will also have to finish the rest of the SEDP at MGM MACAU which comprises of a two-week theory course as well as a 4-week practice of shadowing in specific roles, such as improving excellent customer services to supervisors, coaching subordinates and building rapport with team members. Such perennial professional and comprehensive training programs cover the training of different table games, customer services, game protection, responsible gaming, prevention of money laundering and more. The scheme encourages staff to constantly improve their own value, so as to increase the opportunities in collateral or vertical promotions.



In 2015, the Table Games Operations team alone provided over 43,000 hours of training for staff at all levels. MGM will continue to place an emphasis on different training programs, activities and competitions to enhance skills of our team members. Whether internally or externally, the versatile training opportunity provides our members with the knowledge, skills and tools required to develop employee performance, addressing individual and organizational challenges and facilitating the creation of an excellent service culture in hospitality industry.

## **About MGM**

MGM is an abbreviation for MGM China Holdings Limited (HKEx: 2282) and is a leading developer, owner and operator of gaming and lodging resorts in the Greater China region. We are the holding company of MGM Grand Paradise, SA which holds one of the six gaming concessions/subconcessions to run casino games in Macau. MGM Grand Paradise, SA owns and operates MGM MACAU, the award-winning premium integrated resort located on the Macau Peninsula and is developing a second resort, MGM COTAI which is expected to more than double our presence in the world's largest gaming market, Macau.

MGM MACAU is a luxury integrated resort inspired by the arts with every element of the resort infused with creativity and style. MGM MACAU has approximately 600 guest rooms and suites and boasts a number of distinguishing features, including the architecturally stunning European-inspired Grande Praça, housed under a soaring glass ceiling. MGM MACAU's world class facilities include an Art Space dedicating over 8,000 square feet to display authentic works of art, conference and event facilities, an award-winning spa, and nine signature restaurants and bars to fulfill any gastronomic craving. Our property is conveniently located on prime waterfront on the Macau Peninsula and is directly connected to the luxury retail shopping complex, One Central.

MGM COTAI designed as the "jewelry box" of Cotai, plans to offer approximately 1,500 hotel rooms and suites, meeting space, high end spa, retail offerings and food and beverage outlets as well as the first international Mansion at MGM for the ultimate luxury experience. MGM COTAI will offer Asia's first dynamic theater and a spectacle to wow every guest who steps foot in our resort. MGM COTAI is being developed to drive greater product diversification and bring more advanced and innovative forms of entertainment to Macau as it grows as a global tourist destination. The US\$3 billion project is expected to open in the fourth quarter of 2016.

MGM China is majority owned by MGM Resorts International (NYSE: MGM) one of the world's leading global hospitality companies, operating a portfolio of destination resort brands including Bellagio, MGM Grand, Mandalay Bay and The Mirage. For more information about MGM Resorts International, visit the Company's website at <a href="https://www.mgmresorts.com">www.mgmresorts.com</a>.

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